

Competition Rule: Guest Experience Survey

- A participant will only be deemed eligible for the Prize Draw on submission of a fully completed Guest Experience Survey in terms of the Prize Draw Terms and Conditions. By participating in the Guest Experience Survey, the participant agrees to the Prize Draw Terms and Conditions set out below.
- The Prize Draw is open to everyone except the following people: 2.1 directors, members, partners, agents, employees or consultants of Yum Restaurants International (Pty) Ltd ("the Promoter"); 2.2 People who are not legal residents and/or legal citizens of the Republic of South Africa; 2.3 Spouse, life partner, parent, child, brother, sister, business partner, supplier, or any marketing service providers in respect of the Prize Draw or promotional competition, or any other person who directly or indirectly controls or is controlled by the Promoter or suppliers of goods or services in connection with this Prize Draw or competition or associates of any persons specified in 2.1 above; and 2.3 Persons under the age of 18 years.
- The prize is R5000 Cash. There are 3 x R5000 Cash Prizes to be won per month, until such time as the prize draw is ended at the discretion of the promoters.
- 3 winners will be randomly selected on the 1st of each month, from all the completed survey entries in the presence of an independent observer.
- To enter the Prize Draw participants must complete the KFC Guest Experience Survey by following the link www.saKFCsurvey.com. This link is accessible via internet enabled devices.
- All surveys must be completed in full and received by midnight on the last day of each month. Only one fully completed survey per person will be allowed in the Prize Draw. Each participant may complete only one survey per month.
- Participants must complete the Guest Experience Survey within 7 days of the purchase date in order to be eligible to enter the Prize Draw in the specific Prize Draw month.
- The Promoter accepts no responsibility for any failure to submit a valid entry by the closing date.
- The winners will be drawn on the 1st of each month. Only the winners will be contacted and the winners names will be published on the website www.kfc.co.za
- The selected winners of the R5000 Cash Prize will be notified via SMS using the contact details provided in the Guest Experience Survey within 28 days of the draw dates. If the Prize is declined or unclaimed by the winner or if the winner cannot be contacted from the details supplied on their submission within 10 working days of the draw dates, a replacement winner may be drawn at the Promoter's discretion and will be notified by the Promoter via SMS. The same process will be followed should the replacement winner also decline or the Prize be unclaimed or the replacement winner cannot be contacted.
- Incomplete or illegible entries, bulk entries, entries from third parties and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified and will not be considered.

- The Prize is as stated and cannot be sold or exchanged for cash, goods or services. Unless specifically agreed in writing by the Promoter, the Prize is not transferable.
- The Promoter, its agents and/or distributors reserve the right to substitute the Prize (or any part of it) for a prize or prizes of equivalent or greater monetary value if this is necessary for reasons beyond their control without prior notification.
- By participating in the Guest Experience Survey the participant agrees and understands that he or she will stand a chance to win a prize only. There is no guarantee that the participant will win a prize.
- All participants and winners agree not to discredit, denigrate or bring into disrepute the Promoter, its products or services and confirm that they have no reason to believe that their participation in this Prize Draw will have such an effect.
- Except in the case of death or personal injury arising from its gross negligence, or in respect of fraud, and so far as is permitted by law, the Promoter and its associated companies and agents and distributors exclude responsibility and all liabilities for any loss, damage, cost and expense, whether direct or indirect, howsoever caused in connection with the R5000 Cash Prize Draw.
- The Promoter reserves the right to use the voice, image, photograph, name and likeness of the winners for publicity and in advertising, marketing or promotional material without additional compensation or prior notice to the winner. In entering the R5000 Cash Prize Draw, all participants consent to such use of their voice, image, photograph, name and likeness. However participants shall at all times be entitled to decline the above.
- The Promoter reserves the right to extend, amend or withdraw the R5000 Cash Prize Draw or any part of it without prior notice or compensation where this is due to circumstances beyond its control.
- The Promoter's decision shall be final and binding and no correspondence will be entered into.
- If the Promoter has reasonable grounds for believing that a participant has contravened any of these terms and conditions, the Promoter reserves the right to disqualify that participant and to select an alternative participant at random from the remaining complete, correct and eligible entries received before the Closing Date.
- The Promoter and its business associates may also use the personal details provided by participants to contact participants about its products and services. By entering this R5000 Cash Prize Draw, participants hereby indicate their agreement to this use (unless participants have indicated otherwise).
- By entering this R5000 Cash Prize Draw, all participants will be deemed to have read, understood and agreed to these terms and conditions and any other requirements set out in any accompanying promotional material.
- For more information ask in store or contact the Customer Careline at 0860100222 during the hours of 08h00 — 22h00, or by emailing kfccountercare@dsg.co.za.

- The Promoter's address is Nicol Main Office Park, Block C, 4 Bruton Road, Bryanston.
- The participant will be required to submit the unique code which is provided on the receipt with a purchase from any KFC outlet within South Africa